

keyfacts

about our insurance services

Worldwide Internet Insurance Services Ltd

Suite 321, Second Floor,
Block 3, Eurotowers, Gibraltar

1. The Financial Services Commission (FSC)

The FSC is the independent watchdog that regulates financial services. It requires us to give you this document. Use this information to decide if our services are right for you.

2. Whose products do we offer?

We offer products from two insurers. The products on offer herein are underwritten by Europ Assistance Holding Irish Branch of 79 Merrion Square, Dublin , 2, Ireland.

3. Which service will we provide you with?

You will not receive advice or a recommendation from us. We may ask some questions to narrow down the selection of products that we will provide details on. You will then need to make your own choice about how to proceed.

4. What will you have to pay us for this service?

No fees are applicable on any policy.

5. Who regulates us?

Worldwide Internet Insurance Services Limited of Suite 321, Second Floor, Block 3, Eurotowers, Gibraltar is authorised and regulated by the Financial Services Commission. Our FSC License number is FSC00657B. Our permitted business is Insurance Mediation activities.

You can check this on the FSC's Register by visiting the FSC's website <http://www.fsc.gi/fsclists/list.asp?Find=8> or by contacting the FSC on +350 40283.

6. Ownership

We are neither owned directly or indirectly by an insurance company.

7. What to do if you have a complaint

If you wish to register a complaint, please contact us:

... in writing Write to WWIIS Limited, Suite 321, Second Floor, Block 3, Eurotowers, Gibraltar

... by phone Telephone 0207 183 0885

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service, South Quay Plaza, 183 Marsh Wall, London E14 9SR.

8. Are we covered by the Financial Services Compensation Scheme (FSCS)?

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim.

Insurance advising and arranging is covered for 100% of the first £2,000 and 90% of the remainder of the claim, without any upper limit.

Further information about the compensation scheme arrangements is available from the FSCS.